

Tenant Resources

The City works to ensure the health, safety, property values, and general well-being of Brookhaven through compliance with city codes and ordinances.

Enforceable Code Violations Include:

Exterior

- Tall grass/weeds
- Accumulation of trash/debris
- Tree debris
- Broken/Non-functional gutters
- Broken windows/doors
- Broken screens (windows/doors)
- Chipping/peeling paint
- Wall stability
- Roof in disrepair
- Rotted wood on exterior
- Unsafe deck
- Junk vehicles

Non-Enforceable Code Violations

- Evictions
- Toys
- Parking
- Carpet / floor covering
- Paint
- Mold
- Cabinetry
- Anything cosmetic

Interior

- Water leak
- Rotted wood
- Broken stairs / railings
- Lighting
- Proper plumbing
- Interior structural issues
- Electrical safety
- Mechanical issues (heating, appliances, water heater.
- Elevators

Code Enforcement Violations can be reported by contacting our Code Enforcement Staff

Brookhaven City Hall 4362 Peachtree Road NE Brookhaven, Georgia 30319

Main Phone— 404-637-0500 Email— Code@BrookhavenGA.gov

or by using Brookhaven Connect:



If you have a complaint related to a noise violation, impassible streets due to construction activity, or grading/construction occurring during unauthorized hours (Before 7 a.m. or after 7 p.m. Monday through Friday; before 8 a.m. or after 5 p.m. on Saturdays; or all day Sunday) please contact the Brookhaven Police Department at 911.

Additional tenant services might be found at one of these organizations below.

2-1-1 – United Way Contact Center Specialists assists with food, shelter, counseling etc. An easy way to access comprehensive information and referrals regarding community programs. Free, confidential, and available 24/7 in 140 languages.



- Phone 2-1-1
- Website See QR code or type in link http-//211online.unitedwayatlanta.org/
- Email Contact211@unitedwayatlanta.org



Center for Pan Asian Community Services – Provides foreclosure prevention counseling, mortgage and loan modification fraud prevention, homeownership education and counseling, rental counseling (homeless at-risk), and homeless prevention counseling.

- Phone 770-936-0969 There are bilingual counselors available (Korean, Burmese, Chinese)
- Website See QR code or type in link https-//cpacs.org/
- Address 3510 Shallowford Road NE., Atlanta, GA 30341

Housing Authority of DeKalb County - HADC operates a wide variety of programs that are designed to provide affordable housing solutions to DeKalb County residents.

- Phone 404-270-2500
- Website See QR code or type in link http-//www.dekalbhousing.org/
- Address 750 Commerce Drive, Suite 201 Decatur, Georgia 30030





Latin American Association - Offers one-on-one case management in personal finance to prevent homelessness and ensure that Latino families can afford their monthly rent or mortgage. They offer rent assistance in cases of extreme need, as well as assistance to tenants who have complaints against their landlords. They also provide referrals to housing providers and other community organizations for those in need of shelter.

- Phone 404-638-1800
- Website See QR code or type in link http-//thelaa.org/
- Address 2750 Buford Hwy NE, Atlanta, GA 30324

Money Management International (MMI) – Provides nonprofit financial education and counseling to consumers struggling with debt, budgeting, housing, and student loan concerns.

- Online counseling https-//www.moneymanagement.org/Utility/Web-Counseling.aspx
- Phone counseling 866-550-8004 (toll-free)
- Georgia Rental Assistance https-//paymyrent.ga.gov/
- Metro Fair Housing www.metrofairhousing.com/resources.htm#dekalb





Atlanta Legal Aid – Helps people who cannot afford an attorney with free civil legal services Serving Clayton, Cobb, DeKalb, Fulton, and Gwinnett counties

- Phone 404-524-5811
 - DeKalb County 404-377-0701
- Website See QR code or type in link https://atlantalegalaid.org/
- Online intake <u>atlantalegalaid.org/apply</u>

Atlanta Volunteer Lawyers Foundation

Serving Fulton and Clayton counties in landlord/tenant disputes

- Phone 404-521-0790
- Website See QR code or type in link https://avlf.org/





Metro Fair Housing — Not-for-profit, fair housing organization whose primary purpose is to prevent housing discrimination in the metropolitan Atlanta area and throughout the state of Georgia.

- Phone 404-524-0000
- Website See QR code or type in link https://metrofairhousing.com/index.html

