

TO:

Mayor and City Council

FROM:

Christian Sigman, City Manager (M5

DATE:

December 12, 2019

**SUBJECT:** 

**November 2019 Departmental Highlights** 

Please find enclosed the November 2019 Departmental Highlights report.

Please feel free to contact me should you have any questions.

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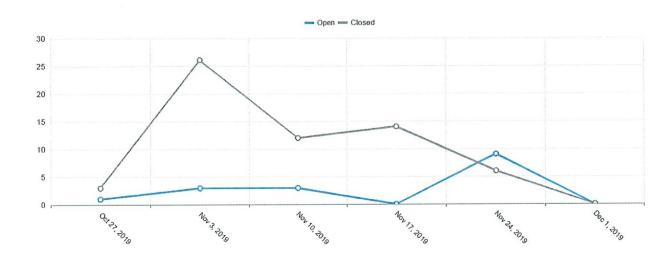
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## **Brookhaven Connect Metrics: Monthly of November 2019**

\*Brookhaven Connect is a citizen powered system with requests coming directly from the citizens of Brookhaven. These statistics do not represent the entirety of the work loads assumed by City departments.

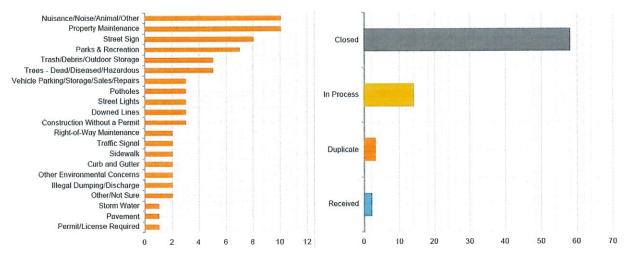
## Open /Close by Day

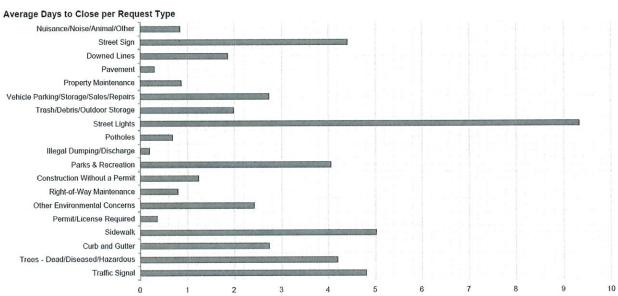
- Of the 77 service requests that were created 61 have been closed with 16 remaining open.
- To date, there are **1,699** registered Brookhaven Connect users; this represents an increase of **364** users since the beginning of the year.



Statistics	
Total Reports Created	77
Total Reports Open	16
Total Reports Closed	61
Average Reports Created per Day	2.484
Average Reports Closed per Day	1,968
Average Time to Close	2.724 Days
Fastest Closed Request Type	Downed Lines (.014 Days)
Slowest Closed Request Type	Street Lights (26.478 Days)
Most Common Request Type	Property Maintenance
Least Common Request Type	Pavement

## Request by Type





## **Community Development: November 2019**

Community Development 2019 Building Permits												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
All	285	299	320	293	238	219	290	323	361	497	304	
New Single Family	11	6	10	10	4	10	8	10	45	17	29	
New Multi Family	1	0	1	1	2	0	0	1	0	0	1	

	Community Development 2018 Building Permits											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
All	272	304	268	336	309	339	287	289	281	365	283	239
New Single Family	17	10	6	16	7	14	8	7	6	9	7	14
New Multi Family	5	0	0	0	0	1	0	0	0	0	4	3

	Community Development 2017 Building Permits											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
All	369	317	378	385	464	552	346	385	345	358	353	339
New Single Family	39	11	30	23	20	11	17	35	19	10	29	21
New Multi Family	0	0	0	0	0	0	0	0	0	0	0	0

			Com	munity	Developn	nent 201	6 Buildin	g Permit	:s			
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
All	334	327	381	334	395	380	407	458	343	340	349	355
New Single Family	26	17	23	28	14	15	43	28	6	12	21	21
New Multi Family	0	0	0	0	0	0	0	0	0	0	0	0

	Community I	Development BOA/Variances Filed in Noven	nber 2019
File#	Address	Scope	Hearing Date
VAR19- 00046	2021 Drew Valley Road	Interior side yard setback	12/18/19
VAR19- 00047	1259 Star Drive	Impervious coverage setback	12/18/19
VAR19- 00048	1588 Trentwood Place	Impervious coverage, side	12/18/19

Community Development BOA/Variances Heard in November 2019								
File#	Address	Scope	Hearing Date	Action				
VAR19- 00032	2284 Wayside Drive	Rear yard and accessory setbacks	11/20/19	Denied				
VAR19- 00041	1913 Dresden Drive	Interior side yard setback	11/20/19	Approval Conditional				
VAR19- 00042	1034 Antioch Drive	Rear yard setback	11/20/19	Deferred to 1/15/20				
VAR19- 00043	2719 Winding Lane	Stream buffer reduction	11/20/19	Approval Conditional				
VAR19- 00044	2575 Skyland Drive	Side yard setback	11/20/19	Approval Conditional				
VAR19- 00045	3342 Ashford Court	Lot coverage and side yard setback	11/20/19	Approval Conditional				

	Community Develop	oment Rezonings Filed in N	ovember 2019	
File #	Address	Scope	PC Hearing Date	CC Hearing Date
LUP19-00019	1221 Kendrick Road	Rezone from R-100 to RS-50	1/8/19	1/28/19

	Commun	ity Development F	Rezonings He	eard in November	2019	
File #	Address	Scope	PC Hearing Date	PC Rec	CC Hearing Date	CC Rec
Clairmont Road Special Area Plan			11/6/19	Recommended Favorably	11/26/19	Approved
LUP19- 00010 & LUP19- 00011	Executive Park - Emory	Rezoning from O-C-R, O-I, & C- 2 to OCR and a special land use permit to increase maximum height	11/6/19	Recommended for Deferral to 12/4/19	11/26/19	Approval Conditional
LUP19- 00016	1169 Dorby Park	Rezone from RS-50 to RS-50	11/6/19	Recommended Unfavorably	11/26/19	Deferred to 12/4/19
TA19-27		Amendments to Chapter 27	11/6/19	Recommended Favorably	11/26/19	Approved

Code Enforcement Activity November 2019	
Inspections & Follow-ups	1,460
Violations	251
Violations Created Per Day	14
Courtesy Warnings/Placards	40
Residential Citations	0
Commercial Citations	0
Total Street Miles Patrolled	1,897
Total Requests Created	55
Department-Generated Inspections	15
Brookhaven Connect/CitySourced Requests Created (public generated)	40
Brookhaven Connect/CitySourced Requests Received / In Process	2
Brookhaven Connect/CitySourced Requests Closed / Abated / Duplicated / Not an Issue	38
Average # of Reports Created per Day	1
Average # of Reports Closed per Day	1
Average Time to Close	2 days
Signs Removed	220

Building Inspection Activity Novemb	per 2019
Plan reviews	98
Building inspections	1,042
Building inspections percent pass/fail	76%/24%

Fire Marshal Activity Novemb	er 2019
Plan reviews	71
Inspections	56
Inspections percent pass/fail	91%/9%

Land Development Enforcement & Inspection Activity	
Tree removal permits	46
Stop Work Orders issued	3
Courtesy warnings issued (Notice of violation)	16
Environmental Inspections	298
Environmental Court Summons	C
N/A	
Land Disturbance Permit Review	13
Brookhaven Commons – 3876 Chamblee Dunwoody Road	
City of Brookhaven Safety building – 1793 Briarwood Road	
BH Islamic Center (Parking redevelopment) – 1775 Briarwood Road	
1277 Lenox Park Boulevard Improvements – 1277 Lenox Park Boulevard	
OLA Rectory – 1350 Hearst Drive	
Marist Woolbridge Library – 1337 Hearst Drive	
Porter Square – 3920 Peachtree Road	
Windsor Parkway @ Osborne Roundabout – 3147 Osborne Road	
St. Martin's Episcopal Pre-School – 3110 A Ashford Dunwoody Road	
Ashford Park Splash Pad – 2980 Redding Road	
Petite Violett LPSS – 2948 Clairmont Road	
Lenox Park Upper Courtyard Improvements – 1055 Lenox Park Boulevard	
DeKalb Gravity Sewer rehabilitation – 3623 Sunderland Circle	
Land Disturbance Permits Approved	3
Ashford Dunwoody Road at Montgomery Elementary – 4018 Ashford Dunwoody Road	
1277 Lenox Park Boulevard Improvements – 1277 Lenox Park Boulevard	
Harts Mill Sewer extension – 1680 Hartford Glen	
Plat Review Activity	Į

1739 Tobey Combo Plat – 1739 Tobey Road	
8 Brookhaven Drive – Lot Consolidation	
Evin's Walk (Townsend at Brookhaven, Phase 2) – 2396 Coosawattee Drive	
1917 Canmont Lot Split – Preliminary Plat	
Fala Estate combination plat – 3095 Fala Place	
Plats Approved	1
Skyland Brookhaven Phase 1 Building 1 – 2527 Skyland Drive	

# **Municipal Court: November 2019**

## 2019

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Case Filings	649	753	566	777	716	641	787	803	815	838	734	
Number of Court Dockets	8	8	8	9	9	8	9	10	9	9	7	
Number of Defendants on dockets	453	430	472	502	470	445	501	554	502	502	348	
Number of Cases on Dockets	633	599	672	755	684	682	751	784	737	760	533	

## 2018

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Case Filings	414	481	608	626	712	594	740	688	617	632	571	511
Number of Court Dockets	8	8	10	9	9	9	9	10	8	9	8	6
Number of Defendants on dockets	275	346	483	476	385	378	475	632	436	443	469	348
Number of Cases on Dockets	427	475	710	700	580	535	658	876	647	609	672	490

## Court Collections & Agencies Payments

Base Fine	66,598.49
Contempt Charge	850.00
Processing Fee	13,325.00
Cash Bonds	20,459.00
Indigent App Fee	0.00
Revenue Collected-Diverse Agencies	21,618.51
Pre-Trial Fee	1,136.50
CB-Applied	9,358.00
Bond Forfeiture	0.00
Overage	135.00
Restitution	0.00
NSF	0.00
Monthly Cash Collections	133,480.50
Paid to Diverse Agencies	21,618.51
Cash Bond Refunds/Returned	9,922.00
Overage Refund	0.00
Restitution Paid	0.00
Total Paid Out	31,540.51
NET	101,939.99

# Office of City Clerk: November 2019

City Clerk's Office and Legislative Activities – November 2019	
Open Record Requests	29
Agendas/Agenda Packets Managed (Included Audit Comm., Dev. A., Charter Comm., And Facilities Authority)	4
Minutes Composed (Council, Dev. Auth., and Facilities Authority)	4
Executive Sessions Held (Council and Dev. Auth. Only)	1
November 2019 – Description	Appr. Date
TA19-21 Amending Chapter 7 – Reflecting State Adopted Codes	11/12/2019
Adoption of FY 2020 Budget	11/26/2019
Amending Chapter 27 – Permitting Garages, Lighting, etc.	11/26/2019
Amending Chapter 7, Building & Construction – Permits	11/26/2019
Amending Chapter 14, Land Development – Sec. 14-29 Permits	11/26/2019
Lup 19-00010 Emory at Executive Park	11/26/2019
LUP 19-00012 – 1515 Grant Drive	11/26/2019
November 2019 – Description	Appr. Date
To Approve the Acquisition of 1174 Pine Grove and Execute Doc.	11/12/2019
Regarding DeKalb County Ethics Ordinance	11/26/2019
Contracts/Agreements Approved by Council – November 2019	Appr. Date
Charles Abbot Associates, Inc.	11/12/2019
IGA for Distribution of Equalized Homestead EHOST – DeKalb Co.	11/12/2019
Freese & Nichols for N. Fork Nancy Creek Streambank	11/12/2019
Optech RWM, LLC for Add'l ROW staff and PCG staff	11/12/2019
Settlement Agreement – Tri-Scapes	11/26/2019
Settlement Agreement – American Fabrication & Welding, Inc.	11/26/2019
Settlement Agreement – Pvilion Technologies, LLC	11/26/2019
Settlement Agreement – Rawlins Decorative Stone	11/26/2019
Settlement Agreement – Summit Construction and Dev. LLC	11/26/2019
GA Power for Briarwood Road Multi-Use Path	11/26/2019
CIA – EUEP, LLC – Emory University	11/26/2019
GDOT – Ashford Dunwoody Road & Dresden Drive Synching of Signals	11/26/2019
Appointments – November 2019	Appr. Date
None	
Proclamations and Presentations	Date
None	
Policies Approved by Council – November 2019	Appr. Date
	Open Record Requests  Agendas/Agenda Packets Managed (Included Audit Comm., Dev. A., Charter Comm., And Facilities Authority)  Minutes Composed (Council, Dev. Auth., and Facilities Authority)  Executive Sessions Held (Council and Dev. Auth. Only)  November 2019 – Description  TA19-21 Amending Chapter 7 – Reflecting State Adopted Codes  Adoption of FY 2020 Budget  Amending Chapter 27 – Permitting Garages, Lighting, etc.  Amending Chapter 7, Building & Construction – Permits  Amending Chapter 14, Land Development – Sec. 14-29 Permits  Lup 19-00010 Emory at Executive Park  LUP 19-00012 – 1515 Grant Drive  November 2019 – Description  To Approve the Acquisition of 1174 Pine Grove and Execute Doc.  Regarding DeKalb County Ethics Ordinance  Contracts/Agreements Approved by Council – November 2019  Charles Abbot Associates, Inc.  IGA for Distribution of Equalized Homestead EHOST – DeKalb Co.  Freese & Nichols for N. Fork Nancy Creek Streambank  Optech RWM, LLC for Add'l ROW staff and PCG staff  Settlement Agreement – Tri-Scapes  Settlement Agreement – Rawlins Decorative Stone  Settlement Agreement – Rawlins Decorative Stone  Settlement Agreement – Summit Construction and Dev. LLC  GA Power for Briarwood Road Multi-Use Path  CIA – EUEP, LLC – Emory University  GDOT – Ashford Dunwoody Road & Dresden Drive Synching of Signals  Appointments – November 2019  None  Proclamations and Presentations  None

# Open Records Completed Requests – Office of City Clerk - November 2019

Date of Request	Request #	Name	Description
10/01/2019	PRR-357-2019	Jordan Davis	Information on 2095 Buford Hwy.
10/28/2019	PRR-389-2019	Hall Booth Smith	Information on 1285 Dunwoody Rd.
10/28/2019	PRR-390-2019	Hall Booth Smith	Information on 1277 Dunwoody Rd.
10/28/2019	PRR-391-2019	Christian Sear	Emails certification from Gregory Anderson
10/31/2019	PRR-393-2019	Jasmine Cosey	Information on 1201 Old Johnson Ferry Rd.
11/01/2019	PRR-395-2019	Robin Davis	Permits Report
11/01/2019	PRR-396-2019	Lance LoRusso - Howell	Information on Officer Howell
11/05/2019	PRR-397-2019	Dirk Swanson	Information on 1025 Lenox Park Blvd.
11/06/2019	PRR-398-2019	Cameron Parker	Justin Hicks
11/06/2019	PRR-399-2019	Wade Whittle	Information on 4006 Chamblee Dunwoody Rd
11/06/2019	PRR-400-2019	Pamela Brown	Information on 3833 Peachtree Rd.
11/06/2019	PRR-401-2019	Andy Green	Information on "Ring"
11/07/2019	PRR-402-2019	Nancy Shaw	Information on 1241 Club Walk Dr.
11/07/2019	PRR-404-2019	Dyana Bagby	Information on Porter Square
11/07/2019	PRR-405-2019	Ron Oertell	Information on 1162 Rennes Ct.
11/08/2019	PRR-406-2019	Rebekah Cohen Morris	Information on 1750 Briarwood Rd.
11/11/2019	PRR-407-2019	Amy Perniciaro	Information on RFP 19-400
11/12/2019	PRR-408-2019	Willian Henderson	Information on Ranger Homes
11/13/2019	PRR-409-2019	Keith Vencill	Information on 1089 Wimberly Rd.
11/15/2019	PRR-412-2019	Warren Hutmacher	Information on CA Contract
11/18/2019	PRR-413-2019	Byung Charysse	Information of Officer Petron
11/19/2019	PRR-414-2019	Jeffrey Manguo	Tax Information
11/20/2019	PRR-415-2019	Katelyn Geitner	Information on 1277 Lenox Park Blvd.
11/21/2019	PRR-416-2019	Dominic Palermo	1152 Bluffhaven Way
11/22/2019	PRR-417-2019	Dominic Palermo	Information on Permits
11/26/2019	PRR-418-2019	Dominic Palermo	Information on Renovation
11/26/2019	PRR-419-2019	Adrian Myers	Information on BLR19-00354
11/26/2019	PRR-420-2019	Shanna Bruflodt	Information on Case #19008957
11/27/2019	PRR-421-2019	Sarah Cornejo .	Information on 2385 Coosawattee Dr.
09/26/2019	PRR-352-2019	Collier E. Mcleod	Zoning information for 3925 Peachtree Road
09/27/2019	PRR-345-2019	Roger Halstead	DOR for Roger Halstead
			Total completed - 29

## **Communications: November 2019**

## **Communications Department Activities:**

- Produced Spring 2020 Activity Guide was included in Dec. issue of Reporter Newspapers; and available at City facilities and via mail upon request
- Produced Paint the Park wall calendar in English and Spanish
- Spanish version of Spring Activity Guide produced and sent to printer
- Continued coordinating PCG grand opening
- · Conducted website refresher training
- Attended Atlanta Press Club meeting on Affordable Housing
- Staffed town hall
- Produced Welcome Pole Signs for annexation area
- Produced Winter Newsletter
- Press releases, e-blasts & notifications:
  - o Operation Clean Sweep
  - o Front yard tree program sold out
  - Light Up Brookhaven herald's arrival of holiday season
  - Arts & Culture Community Conversations
  - New website portal tracks boards and commissions
  - Brookhaven blends the shades of work and play
  - Mayor to host November town hall
  - Brookhaven denies renewal of alcohol license
  - City Council wrap-ups
  - o Emory and Brookhaven formalize partnership
  - Residents invited to Conversations with a Councilwoman
  - Weekly Friday eblasts

## **Engagement reports (November):**

	Posts	Subscribers	Subscriber growth (1 month)
E-blasts/press releases	16	4,299	+42
Facebook	25	6,771	+40
Facebook (Spanish)	10	49	+14
Twitter	12	3,960	+16
Nextdoor	25	19,393	+169
Instagram	14	1,341	+38
Instagram (Spanish)	14	192	+35

## **Tourism: November 2019**

- Full staff began on November 1, 2019: o Heather Blanchard, Destination Development Director
  - o Jehan Williams, Director of Marketing
  - o Elizabeth Young, Digital Media and Design Coordinator
  - o Lizbeth Rangel, Department Coordinator
- In Phase 4, Brand Culturalization of the Brand Strategy in partnership with the City of Brookhaven. Pilot Sessions were conducted on November 20 at Hyatt Regency Villa Christina.
- Launched www.ExploreBrookhaven.com and official email, Renee@ExploreBrookhaven.com
- Fully executed website and brand launch scheduled for week of February 24, 2020.
- Brookhaven maps and restaurant lists by neighborhood will be delivered to Brookhaven hotels, city hall and Brookhaven parks week of December 16, 2019.
- Lease finalized in Town Brookhaven, 705 Town Boulevard, Suite R430. Board of Trustees approved Combined Services as the building contractor.
- Outdoor Board at North Druid Hills complete and ready for Peachtree Creek Greenway opening on December 12, 2019.
- 2020 budget presented and approved through consent agenda at November 26 City Council meeting in alignment with City of Brookhaven 2020 budget.
- Board Strategic Session scheduled for January 10, 2020 at Oglethorpe University. Goals and objectives for 2020-2022 will be set.

## **Information Technology: November 2019**

## **General IT**

- Replaced bad iSCSI array controller at PD
- · Removed old servers from the Brookhaven environment
- Replaced six old Windows 7 workstations with Windows 10
- Upgraded Cityworks-dev to 15.4.4, after successful testing production will be upgraded
- Granicus Boards & Commissions site went live on Brookhaven website
- Updated Police ORR form in JustFOIA, added several additional templates
- MCCi picked up 3 bins (large plans) and 2 boxes regular format scanning (new project)
- Contracts SOW/Project was signed
- New Crystal Report request for Comm Dev completed
- · Completed OnBase testing of new workflow queues
- Participated in Brookhaven website training

	2014	2015	2016	2017	2018	2019
Month	Tickets Closed	Tickets Closed	Tickets Closed	Tickets Closed	Tickets Closed	Tickets Closed
Jan	161	138	205	173	227	221
Feb	148	229	205	176	185	194
Mar	162	257	194	199	152	315
Apr	297	335	186	183	196	270
May	270	262	201	191	263	258
Jun	203	351	150	190	210	162
Jul	148	235	159	202	375	161
Aug	117	279	178	185	286	253
Sep	183	193	215	162	206	172
Oct	209	262	183	218	248	206
Nov	196	209	138	145	248	164
Dec	218	171	154	141	190	
Total	2,312	2,921	2,168	2,165	2,786	2,376

## **GIS**

- MS4 data scrubbing and updates
- ADA Sidewalk inventory
- Peachtree Creek Greenway Emergency Action Plan Map
- Updated Web apps to current ESRI versions.
- Census New Construction deliverable
- SQL database health check suggestions implemented

## **Police Department**

- Upgraded approx. 10 desktop computers
- Replaced grant laptop with new laptop
- Discovered and help to resolve issue with one of our hosts
- Setup few new cars with Axon equipment
- Setup desktop central
- Migrated office AD sync to utility server
- Migrated password self-service to utility server
- Configured MDS server to ChatComm
- Set up MFA on firewalls, secret server, desktop central ETC
- Upgraded firmware on Vocality Push to Talk

## Parks and Recreation: November 2019

#### **Administration Division Report**

- The gym floor renovation at Lynwood Park Recreation Center has been completed.
- The Lynwood Park ADA restroom project is currently in process. The contractor is in the process
  of laying block for the new restrooms. This project is scheduled to be completed on January 18,
  2020.
- The Front Yard Tree Program between the City of Brookhaven and Trees Atlanta sold out in just 12 days. Trees Atlanta has reached out to all participants to schedule the arborist visit in January with the plantings beginning in late January and early February.
- The Briarwood Park Pool project is moving along. The contractor is in the process of digging out the pool shell.
- Staff completed the painting of the Fernwood Bridge and the installation of new gravel around the walking path.

## Parks/Facilities and Grounds Maintenance Monthly Report

## Monthly Work Order Summary (Internal w/Contractors)

- Work Orders-6
- Work Orders Completed- 6
- Work Orders Outstanding- 0

## November 2019 projects

- Ordered and picked up "Festivous pole"
- Prepared Blackburn park for light up Brookhaven
- Winterized all water fountains throughout the parks
- Started annual leaf removal
- Started collecting quotes for Murphy Candler back flow devices
- Removed and disposed of dead deer from Blackburn
- Spread rock around trail at Fernwood park
- Had 6 request for work all have been completed

#### November 2019 - Janitorial Totals

	Trash Bag Count	Toilet Paper	Doggie Pot	Hand Soap	Paper Towels
Ashford Park	117	11	4		3 2
Blackburn Park	384	18	19	3	3 5
Briarwood Park	114	8	6		2 5
Brookhaven Park	185	0	30	(	0
Clack's Corner	2	0	0	(	0 0
Fernwood Park	28	0	4	(	0 0
Georgian Hills Park	48	0	3		0

Lynwood Park	69	0	4	0	0
Murphey Candler	224	20	11	_	6
Park	334	20	11	Э	O
Parkside Park	28	0	3	0	0
Skyland Park	99	10	9	3	2
Totals	1,408	67	93	16	20

## **Athletics Division Monthly Report**

November Athletic Revenue Brought in: \$9,395.50

- Youth athletic programs brought in \$2,652.25
- Adult athletic programs brought in \$6,452.25
- Field and court rentals/prep/lights brought in \$291.00

November 2019 athletic activities currently in season as follows:

- Youth athletics
  - YMCA youth basketball
  - Murphey Candler travel softball
  - Atlanta Colts youth football
  - Concorde soccer winter soccer league
  - Elevate sports academy basketball
  - Up4Tennis classes
  - Outshine sports holiday camp
  - Up4Tennis holiday camp
  - UTA tennis leagues and lessons
- Adult athletics
  - Adult fall men's softball leagues
  - Adult fall coed softball leagues
  - Adult fall sand volleyball leagues
  - Adult winter flag football
  - GOKickball fall & winter leagues
  - Up4Tennis lessons and classes
  - UTA tennis open play, leagues and lessons

	November 2019
Adult Kickball	480
Adult Softball	660
Adult Flag Football	84
Adult Sand Volleyball	96
Youth Soccer	725
Youth Football & Cheer	650
Youth Fall Baseball	0
Youth Fall Softball	0

## Recreation Division Monthly Report

## November Program Revenue Brought In:

- Yoga drop-ins for \$150
- Gymnastics signups for \$98
- CMD partner fee of \$132
- PetSaver class fees for \$136.98
- Fresh N Fit partner fee of \$67.10
- Silver Sneakers drop-ins for \$35
- Open Gym/Passes brought in \$559 between both gyms
- Gym rentals brought in \$1,470
- Classrooms/pavilion/community room/APB rentals brought in \$1,460
- Tennis court rentals brought in \$196
- Total program signups/drop-ins/fees/rentals for November = \$4,304.08

## Special Events Division Monthly Report

## Movie Night

• The November 15<sup>th</sup> movie was canceled due to construction at Lynwood Park Recreation center. The movie is rescheduled for January 24<sup>th</sup>.

## Light Up Brookhaven

- Secured Bathroom Trailer
- Contacted CHOA transport team for Santa Arrival
- Contacted CHOA patient family about the tree lighting.
- Sent all vendors and performers emails regarding load in and load out of event.
- Purchased last minute items necessary for event

- · Received snow machines
- Met with staff to go over day of plan

## Peachtree Creek Greenway Ribbon Cutting

- · Secured cake for the event
- Rented tent and chairs for the event
- Built out site plan
- Purchased necessary items for balloon arch
- Met with communications on multiple occasions to review logistics

## Martin Luther King Jr. Celebration

Purchased scarves for giveaway items

## **Art Advisory Committee**

- Purchased food for November meeting.
- Attended November Art Committee meeting
- Put together art Committee meeting minutes
- Attended biweekly phone call with Civic Moxie.
- Organized all logistics for Civic Moxie visit November 20-22

#### Other

- Assembled Blackburn tree
- Decorated MARTA tree

## Police: November 2019

	September 2019	October 2019	November 2019
Incidents Reported	691	637	593
Custodial Arrests	273	278	240
Accidents	205	194	23
Citations Issued	1,948	1,969	1,94
Residential Security Watches Requested	29	24	4
Field Interviews	106	101	9
Wanted People Apprehended	37	36	3
Brookhaven Police Departm			
Brookhaven Police Departm			
Brookhaven Police Departm	ent Activity Su	mmary Repoi	rt Novembe
	September 2018	October 2018	Novembe 2018
Incidents Reported	September 2018	October 2018	November 2018 55 15
Incidents Reported Custodial Arrests	September 2018 613 178	October 2018 630 185	Novembe 2018 55 15 20
Incidents Reported Custodial Arrests Accidents Citations Issued	September 2018 613 178 178	October 2018 630 185 223	November 2018 55 15 20 1,38
Incidents Reported Custodial Arrests Accidents	September 2018 613 178 1,480	October 2018 630 185 223 1,385	Novembe 2018

## **Support Services - November 2019**

- 11/6/19 Joint Hi Five Event w/ DKPD
- 11/6/19 Boy Scouts at PDHQ
- 11/12/19 Community Meeting held at Briarwood Park
- 11/13/19 Chalfont HOA Meeting
- 11/14/19 Community Meeting held at City Hall
- 11/18/19 Women's Self Defense
- 11/19/19 LaVista Park Tour
- 11/22/19 Brookhaven Police at the El Salvador Consulate

**Support Services** 

REPORTS	Officer Nino	Officer Pawlowski	Sergeant Murray	Total
Incident Reports	0	0	1	1
Accident Reports	1	1	1	3
Patrol Assist	0	0	1	1
Arrests	0	0	0	0
Citations	2	15	0	17
Press Releases	1	0	0	1
Media Interviews	1	0	0	1
Court Assist	1	0	0	1

• In Addition, there were numerous media inquiries which were handled in addition to the social media posts

## **MONTHLY REPORT: Part-Time Officers**

POP Logged	3
Patrol Shifts	10
Citations	45
Warnings	85
Transport	14
Arrests	3
Child Safety Seat Install Classes	0
Shifts Worked	9
Court Service Hours	25
Traffic Enforcement Hours	24
Fleet Service Hours	36
Transport Hours for Uniform Patrol/NET	3
Training Hours	44

Monthly Report: K-9 Officers	Sgt Fikes & "Bane"	Officer Williams & "Spock"	Officer Edwins & "Dano"
Patrol Assist	16	0	0
Other Agency Assist	1	0	0
Training Hours	138	144	48
Search Warrants	1	1	0
Citations	0	1	0
Warnings	0	7	0
Field Interviews	0	1	0

Felony Arrests	0	0	0
Misdemeanor Arrests	0	0	0
City Ordinance Arrests	0	1	0
Wanted Person Located	0	0	0
K-9 Search	2	1	0
K-9 Tracks	0	0	0
K-9 Related Arrests	3	1	0
K-9 Demonstrations / PR	0	0	0
Marijuana Seized	9071 grams	28 grams	0.0 grams
Cocaine Seized	0.0 grams	0.0 grams	0.0 grams
Methamphetamine	1 grams	0.0 grams	0.0 grams
Heroin Seized	0.0 grams	0.0 grams	0.0 grams
Schedule Pills	0	0	0
MDMA Seized	0.0 grams	0.0 grams	0.0 grams
Other Seized (Codeine)	0.0 grams	0.0 grams	0.0 grams

## Additional Activities for K9 and N.E.T. Unit

- NOTE: Personnel are temporarily assigned to Uniform Patrol.
- NOTE: In reference to N.E.T. Stats, there are currently no N.E.T. stats.

Monthly Report: Traffic Safety Unit	Officer Maria Jones	
Total Pedestrian Stops	57	
Total Motor Vehicle Stops	48	
Total Citizen Contacts (combined Pedestrian & Traffic Violations)	105	
Total Citations Issued	26	
Total Warnings Issued	87	
Felony Arrests	0	
Misdemeanor Arrests	0	
Arrest / Released on Copy	2	
Wanted Persons Located	0	

## **Additional Activities for Traffic Safety Unit**

**NOTE:** The Brookhaven Police Department is excited to have been awarded the FFY 2019 Pedestrian Safety Grant by the Governor's Office of Highway Safety (GOHS). This will be our third-year participating in this Grant, which begins in October 2019. Officer Maria Jones serves as the Department's Pedestrian Safety Officer and has done so since inception. The Brookhaven Police Department's Pedestrian Safety Program has been a phenomenal success due to the hard work and determination set forth by Officer Jones. We look forward to another great year as we partner with GOHS to educate the public on pedestrian safety.

- November 13 Officers M. Jones, S. Jones, and B. Shuler gave three presentations to 317 students at Montgomery Elementary School. The officers discussed pedestrian safety, demonstrated proper use of a crosswalk, and discussed safety and visibility items. The officers distributed 32 coloring books, 32 flashing lights, and 32 reflective belts.
- November 13 The unit was scheduled to attend the MATEN meeting, but it was canceled.
- November 14 Officer M. Jones attended the GDOT Pedestrian Safety Task-Team Meeting.
- November 19 The Traffic Safety Unit attended the GDOT/HERO 25th Anniversary Ceremony at GDOT Headquarters.
- November 21 Officers M. Jones, S. Jones, and B. Shuler gave four presentations to 312 students at Kitteredge Magnet School (elementary). The officers discussed pedestrian safety, demonstrated proper use of a crosswalk, and discussed pedestrian safety items. The officers distributed 32 coloring books, 32 flashing lights, and 32 reflective belts.
- November 25 Officers M. Jones, B. Shuler, and D. Snively gave two public safety demonstrations at the Brookhaven YMCA where they discussed and demonstrated pedestrian safety, including proper use of a crosswalk.

**Criminal Investigations Division** 

November 2019 - Criminal Investigations Report	
Total Reports Handled	121
Total Reports Cleared INACTIVE	86
Total Reports Exceptionally Cleared	5
Total Reports Unfounded	2
Total Arrests by Investigators	2
Warrants Obtained Pending Arrest	24
Search Warrants	11
Total Cases "ACTIVE" on November 30, 2019	77

## ChatComm 911 Executive Overview: November 1, 2019 - November 30, 2019

**911 Answer Time:** In November 2019, ChatComm 911 answered 93.9% of all incoming phone calls within ten seconds and 99% of all incoming phone calls were answered within thirty seconds.

**Call Processing Time:** This Month, ChatComm 911 processed 98.7% of all high priority calls for service and 97.1% of all low priority calls for service within sixty seconds.

**Monthly Phone Call Volume:** For the month of November 2019, ChatComm 911 handled a total of 31,775 phone calls.

- 70.7% (22,466) were incoming phone calls which are treated as potential emergencies and handled as 911 calls regardless of the line the call is received on.
  - o 12,784 of those calls were received on the 911 trunks. 2,031 of the 911 calls received were abandoned 911 calls (where the caller disconnects the line prior to speaking with a calltaker).
  - o 7,651 calls were received on administrative and alarm lines but treated as 911 calls.
- The remaining 29.3% (9,309) of the phone calls handled by ChatComm 911 in November 2019 were outgoing phone calls.

Overall Phone Call Volume: Since September 2009, ChatComm 911 has answered a total of 2,530,733 incoming phone calls. Of those calls, 1,577,152 (62.3%) were received on 911 trunks and 953,581 (37.7%) came in on 10-digit phone lines.

**Monthly Incident Volume:** ChatComm 911 handled a total of 35,817 incidents in November 2019.

- 64% (22,944) of the incidents created were officer-initiated incidents, which include traffic stops, business & residential checks, and other calls created by officers.
- 32.5% (11,670) of the incidents were dispatched incidents.
- The remaining 1,203 (3.4%) of the incidents were transferred via CAD to Dekalb for EMS and Fire Dispatch.
- Sandy Springs incidents comprised 36.5% (13,077) of the total incident volume.
  - o 11,079 incidents were Sandy Springs Police Department incidents.
  - o 1,155 incidents were for Sandy Springs Fire Rescue.
  - o 843 incidents were EMS calls for service in Sandy Springs.
- Johns Creek incidents were 21.9% (7,835) of the total incident volume.

- o 7,168 incidents were Johns Creek Police Department incidents.
- o 378 incidents were for Johns Creek Fire Department.
- o 289 incidents were EMS calls for service in Johns Creek.
- Dunwoody incidents accounted for 16.6% (5,933) of the total incident volume.
- Brookhaven incidents were 21.7% (7,769) of the total incident volume.
- Dekalb Fire and EMS (for the Cities of Brookhaven and Dunwoody) incidents were 3.4% (1,203) of the total incident volume.
  - o 636 incidents were Fire calls for service in Brookhaven or Dunwoody
  - o 567 incidents were EMS calls for service in Brookhaven or Dunwoody.

**Overall Incident Volume:** By the end of November 2019, ChatComm 911 handled 3,420,433 incidents since "golive" in September 2009. 3,044,580 (89%) of those were law enforcement incidents; 213,887 (6.25%) of those were fire department incidents; and 161,966 (4.75%) of those were EMS incidents.

**EMD & EFD Compliance:** For the month of November 2019, the quality assurance compliance score is currently unavailable due to technical issues with the reporting server.

## **Public Works: November 2019**

## **Major Initiatives Completed**

2020 Paving: Geotech report received on 11/25/19 for 15 roads (5.85 lanes miles)

## Major Initiatives in Progress/Upcoming

- Brookhaven Public Safety Building Geothermal test Drilling scheduled for 12/04/19.
- ADR/Peachtree Intersection Design Working on Right of Way.
- Briarwood Road sidewalks: Construction Contract Agenda Planned for 12/10/19
- Briarwood Road Multiuse Path: Construction Contract Agenda Planned for 12/10/19
- Trash Rack Installation at Murphey Candler Working on the Access Road contract, RFQ due on 10/31.
- OT/AMR Building Renovation complete.
- ADR/Johnson Ferry Road Intersection Utility relocation underway.

## **Ongoing Coordination**

- PTOP 5-year Grant coordination w/ PCID
- RTOP Coordination with GDOT Signals on Peachtree Road, Clairmont Rd, Buford Hwy, & N Druid Hills Road.
- PTOP Coordination with PCIDs/GDOT Signals on Ashford Dunwoody Rd from Lake Hearn to Johnson Ferry
- PCIDs Public Works Committee Coordination with PCIDs, Sandy Spring, Dunwoody
- Buford Hwy Streetscape/Sidewalk Project Coordination with GDOT

#### Meetings Attended/Held

•	11/07/19	Evaluation Committee Meeting
•	11/14/19	Permitting Meeting with Russell Davis & Chuck Abbott regarding NOI for the
		PSB
•	11/19/19	GDOT/RTOP Quarterly status for Zones 1 & 8 Meeting
•	11/19/19	LaVista Park tour with Brain Borden
•	11/21/19	Metro Atlanta APWA Monthly Meeting
•	11/22/19	GDOT Top End Express Lane Concept Meeting at District 7

## **ROW Encroachment Permits (including Dumpsters/Road Closures)**

- Permits issued YTD: 267
- Permits issued this month: 18

## **Stormwater Performance Measures (OPTECH)**

November 2019					
ENTITY GROUP	WORK ORDERS ASSIGNED	COMPLETED WITHIN TARGET TIME FRAME	MONTHLY PERFORMANCE PERCENTAGE		
Priority 1	0	0	0%		
Priority 2	0	0	0%		
Priority 3	9	15	60%		
Total	9	15	60%		

## **Maintenance Work Performance Measures (OPTECH)**

November 2019					
ENTITY GROUP	WORK ORDERS ASSIGNED	COMPLETED WITHIN TARGET TIME FRAME	MONTHLY PERFORMANCE PERCENTAGE		
Priority 1	6	4	67%		
Priority 2	0	0	0%		
Priority 3	0	0	0%		
Total	6	6	67%		

## **CIP Performance Measures (LOWE)**

SIDEWALK: YEAR TO DATE			
Number of Sidewalks funded by Council Number of Sidewalks ANNUAL PERFORMANCE			
in 2019 completed in 2018 PERCENTAGE			
4 4 100%			

## **Service Request**

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Curb and Gutter	16	8	10	21	12	4	10	9	10	5	2		107
Downed Lines	1	1	3	0	0	4	2	3	2	2	3		21
Pavement/Potholes	22	31	34	30	16	15	34	12	10	10	4		218
Right of Way/Trash	9	18	27	26	9	5	14	19	16	2	7		152
Sidewalk	4	6	9	2	3	9	8	13	4	2	2		62
Stormwater	16	13	7	15	8	6	6	8	20	6	1		106
Street Lights	6	4	3	3	3	0	2	3	5	5	3		37
Street Sign	15	9	12	10	8	6	7	16	15	6	8		112
Street Striping	0	1	0	0	3	2	0	0	0	0	1		7
Traffic Signal	14	5	3	4	10	10	4	8	2	6	2		68
Trees	12	2	4	18	1	13	7	10	8	1	5		81
Total Service Requests	115	98	112	129	73	74	94	101	92	45	38	0	971

## **Completed Work Orders**

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Street Maintenance													
Sidewalk Repairs	0	4	4	0	2	3	3	2	2	4	2		27
Curb Repairs	2	3	5	0	11	4	3	5	2	3	0		42
Potholes	12	16	14	12	5	7	14	5	10	13	2		110
Patching	8	5	11	5	7	6	12	7	3	2	3		63
Street Lights	2	0	0	0	0	0	1	0	0	0	0		11
Signs	10	13	10	9	5	9	8	6	4	0	6		83
Traffic Signals													
Signal Repairs	17	11	12	6	20	18	12	14	16	6	7		158
ROW Maintenance													
Tree Removal	5	2	5	13	4	5	8	5	10	11	9		77
ROW Maintenance	5	8	7	12	11	11	7	4	8	9	8		95
Stormwater													
Stormwater	16	16	8	12	14	14	27	11	11	24	18		177
Total Work Orders	77	78	76	69	79	77	95	59	66	72	55		843

## Finance: November 2019

## **Financial Report in Brief**

The November financial statements are presented in comparative form to provide context regarding various revenues and expenditures that are "seasonal" in nature. The significant General Fund revenues that are not typically received each month include (1) property taxes (billed Sept 1 and collected thereafter), (2) franchise fees (larger utility provider remits in 1<sup>st</sup> quarter of year with other utilities remitting quarterly), (3) business and occupational taxes (renewals are due April 30<sup>th</sup>), (4) insurance premium tax and fees (collected and remitted by State; Oct 15<sup>th</sup>), and (5) alcohol licenses. Operationally, the expenditures are not subject to "seasonal" variances, but the acquisition of capital items can be arbitrary from one year to the next.

#### **General Fund Summary**

Total General Fund revenues through November 2019 were \$1,610,669 more than they were this time last fiscal year. Property taxes are coming in as expected. Motor Vehicle and Title Ad Valorem Tax (TAVT) increased by \$381,226 compared to last year due to change in State law effective July 1<sup>st</sup>, 2019, increasing City TAVT allocation to 65%. The insurance premium tax exceeded prior year amount by approximately 7%. The building permits were not as strong as last year mainly due to a large project development in 2018. The Sidewalk Bank Collections are up from 2018 by 235,123 partially offsetting the reduction in regular permitting. Court fines and forfeitures are up in 2019, by \$452,207, mainly due to efforts to improve traffic enforcement. Alcohol Excise Taxes are up by \$861,241 due primarily to the collection of revenues from an audit of the taxes. Miscellaneous Revenue increased in 2019 by \$241,705 due to collection of the I-285 Transit Study from other participating Municipalities. Interest revenues are well ahead of budget due to increase in yields compared to the prior year and wise cash management decisions.

Overall, expenditures are tracking well below budget. Total expenditures through November 2019 were \$2,235,726 more compared to this time last fiscal year. The property and casualty insurance bills were paid earlier in the year in 2019 versus 2018, thus causing an increase in the finance expenses earlier in the year. The City also implemented audits for excise taxes driving these costs up; this was offset by revenues received from past due excise taxes. Expenditures for the Police Department are higher by \$1,461,787 compared to prior year at this time mainly due to Council approved increase in Police salaries in FY 2019. The Parks expenditures for FY 2019 are up by \$831,364 primarily due to the costs associated with the turf installation at the Ashford Elementary field and task orders for projects. Public Works expenditures decreased by \$831,364 compared to this time in 2018 primarily due to the QT acquisition at 3292 Buford Highway. In June 2019 the reserve for future capital projects was moved to the Capital Improvement Fund to contribute to the additional financing for the Public Safety Building which is the main reason for the increase in other financing uses in 2019; General Fund contribution was \$1,867,906.

## City of Brookhaven

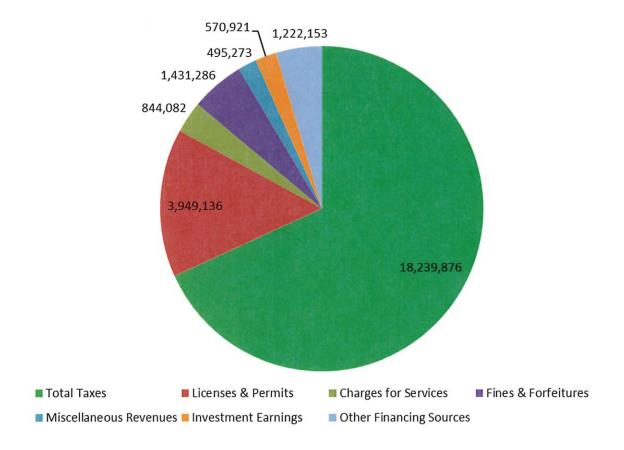
## BUDGET COMPARISON REPORT - GENERAL FUND - REVENUES

## For The Month Ended November 30, 2019

			2018 YTD Transactions			2019 YTD Transactions		Variance from Budget		% of Annual Budget
Property Tax	\$ 8,459,398	\$	8,588,976	\$	9,737,797	\$	9,067,779	Ç	(670,018)	93.12%
Motor Vehicle Tax & Title Ad Valorem Tax	43,000		57,856		61,000		439,082		378,082	719.81%
Recording Intangible Tax	110,700		98,178		121,715		89,356		(32,359)	73.41%
Real Estate Transfer Tax	36,000		50,313		39,893		39,580		(313)	99.22%
Franchise Tax	4,081,300		650,681		4,263,579		638,551		(3,625,028)	14.98%
Alcoholic Beverage Excise Tax	1,025,700		931,097		1,901,066		1,792,338		(108,728)	94.28%
Energy Excise Tax	152,200		155,139		152,200		152,914		714	100.47%
Motor Vehicle Rental Excise Tax	51,000		33,390		40,805		163,302		122,497	400.20%
Business & Occupational Tax	2,400,000		2,116,372		2,250,000		1,937,438		(312,562)	86.11%
Insurance Premium Tax	3,115,000		3,544,573		3,266,496		3,795,917		529,421	116.21%
Financial Institutions Tax	35,000		67,734		58,170		63,262		5,092	108.75%
Penalties & Interest	11,500		75,199		51,220	benevia	60,357		9,137	<u>117.84%</u>
Total Taxes	19,520,798	_	16,369,509		21,943,941	_	18,239,876	_	(3,704,065)	83.12%
Licenses & Permits	3,344,600		5,367,664		3,367,269		3,949,136		581,867	117.28%
Charges for Services	675,000		880,930		515,000		844,082		329,082	163.90%
Fines & Forfeitures	956,700		979,079		1,225,000		1,431,286		206,286	116.84%
Miscellaneous Revenues	218,150		253,568		66,650		495,273		428,623	743.10%
Investment Earnings	15,000		113,622		30,000		570,921	*	540,921	1903.07%
Other Financing Sources	4,600,367		1,177,685		4,504,685	,	1,222,153	_	(3,282,532)	27.13%
TOTAL REVENUES	\$ 29,330,615	\$	25,142,058	<u>\$</u>	31,652,545	\$	26,752,727	5	(4,899,818)	<u>84.52%</u>

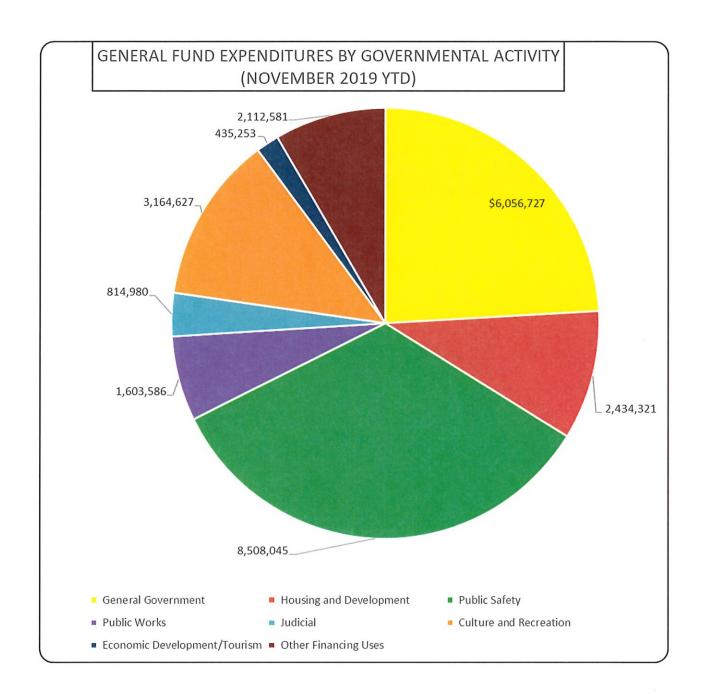
 $<sup>{\</sup>color{red} * \textit{Investment Earnings to be distributed to the appropriate funds at fiscal year end} \\$ 

## GENERAL FUND REVENUES BY GOVERNMENTAL ACTIVITY



# City of Brookhaven - YTD through November 30, 2019 Budget Comparison for General Fund Expenditures

Governmental Function	2018 Amended Budget	2018 YTD Transactions	2019 Amended Budget	2019 YTD Transactions	Variance from Budget	% of Annual Budget
General Government	\$ 6,897,385	\$ 6,050,031	\$ 6,983,629	\$ 6,056,727	\$ 926,902	86.73%
Housing and Development	3,241,305	2,727,048	3,392,310	2,434,321	957,989	71,76%
Public Safety	8,571,786	7,046,258	9,136,299	8,508,045	628,254	93.12%
Public Works	3,598,521	2,951,700	1,901,888	1,603,586	298,302	84.32%
Judicial	601,636	515,738	866,900	814,980	51,920	94.01%
Culture and Recreation	3,379,061	2,333,263	3,900,499	3,164,627	735,872	81.13%
Economic Development/Tourism	784,244	574,934	449,850	435,253	14,597	96.76%
Other Financing Uses	2,256,676	695,422	4,213,859	2,112,581	2,101,278	50.13%
TOTAL EXPENDITURES	\$ 29,330,615	\$ 22,894,394	\$ 30,845,233	\$ 25,130,120	\$ 5,715,113	<u>81.47%</u>



#### **General Fund Balance Reserves**

The City has reserved a portion of fund balance to account for City programs. The Tree Fund, Sidewalk Fund, and Police Donations are three examples of City programs that are preserved in the general fund.

#### Tree Fund Conservancy

Established via City Ordinance, Chapter 14, Section 14-47, the receipts or contributions are part of the "alternative compliance" with the City's tree ordinance. It is only after determination that recompense trees do not fit on a redeveloped site, would a contribution be made. Expenses are basically limited to the purchase/installation of trees in parks, right-of-ways, and other City-owned or leased property.

Balance at December 31, 2	018	\$54,837	
Receipts	*	\$5,400	TREE CITY USA
Disbursements		(\$6,925)	
Balance at November 30, 2	019	\$53,312	

<sup>\*</sup> This includes reimbursement of a NSF check from a prior period

#### Sidewalk Program Fund

Established by City Ordinance, Chapter 14, Section 14-353, the receipts or contributions for payment inlieu of sidewalk construction shall be in accordance with a schedule recommended by the Public Works Department and adopted by the city council in January of each year based on the City sidewalk construction cost during the previous calendar year.

Balance at November 30, 2019 \$384,471

#### Police Programs/Activities

An important element of community policing is the various police department programs and activities that promote interaction with our citizens and our police department. Whether the resources are provided to support general policing or the community programs, the receipts and disbursements are segregated to promote their designated purposes.

Balance								Balance		
Police Programs	December 31, 2018			eceipts	Disbursements		Nove	mber 30, 2019		
Explorer Program	\$	14,620	\$	100	\$	(2,387)	\$	12,333		
Shop with a Badge/Cop		11,858		38,554		(10,224)		40,188		
<b>General PD Donations</b>		810						810		
K9 Donations		2,040						2,040		
Police Bike Fund		1,000						1,000		
Totals	\$	30,328	\$	38,654	\$	(12,611)	\$	56,371		